

*Association of State Road Transport
Undertakings*

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ASRTU Bhawan
Plot No.4-A, PSP Block,
Pocket-14, Sector-8,
Dwarka,
New Delhi -110 075

Date- June 14, 2019
Dear Sir,

We are interested in entering Annual Maintenance Contract for software & network for 37 Desktop computers and 1 HP Server mentioned at (Slno – 1) as per the details given below:

Sl. No. Item/Brand	Qty.
1. HP Proliant ML 150 G2 Server, 512x2 DDR RAM, 2X36 GB SCSI H/Disk, 1.44 MB F/Disk Digital Autotape Drive 12/24 GB DAT, 15" SVGA Digital Monitor, 104 Keyboard, Optical Mouse, 4 USB, 1 Parallel Port, 1 Serial Port, 52X On-Board LAN	1
2. Dell Optiplex (i5, 1TB Hard disc, 4 GB RAM, LAN Card, 17" TFT, K/Board, mouse, DVD writer)	21
3. Dell optiplex/ HP (Core 2 Deo, 1GB RAM, 250 GB Hard disc	15
4. HP All in one desktop (i5 , 1TB hard disc, 4 GB RAM, Key board, mouse)	1

The software installed at Desktop and Server are Operating system, Oracle 11G, Quick heal anti-virus, Firewall, Domain.

You are requested to quote your most competitive prices towards AMC as per enclosed annexure-1., Lead time for attending the calls by your Engineer, replacement of parts if required, up-time guaranty including any virus problem encountered to be tackled by you etc.

Your offer in a sealed cover super scribed as "OFFER FOR ANNUAL MAINTENANCE CONTRACT" addressed to the Director (Technical), Association of State Road Transport Undertakings at the above address should reach us by 18-07-2019 at 6:00 PM.

Thanking You

Yours faithfully

Rajiv Ranjan Jha
Database Administrator

Annexure-1

Sno	Product Description	Qty	Unit Price(without GST)	Total Price(Without GST)
1	HP Proliant ML 150 G2 Server, 512x2 DDR RAM, 2X36 GB SCSI H/Disk, 1.44 MB F/Disk Digital Autotape Drive 12/24 GB DAT, 15" SVGA Digital Monitor, 104 Keyboard, Optical Mouse, 4 USB, 1 Parallel Port, 1 Serial Port, 52X On-Board LAN	1		
2	Dell Optiplex (i5, 1TB Hard disc, 4 GB RAM, LAN Card, 17" TFT, K/Board, mouse, DVD writer)	21		
3	Dell optiplex/ HP (Core 2 Deo, 1GB RAM, 250 GB Hard disc	15		
4	HP All in one desktop (i5 , 1TB hard disc, 4 GB RAM, Key board, mouse)	1		

General Terms & Condition:-

1. The payment shall be made on quarterly basis after the satisfactory services of the AMC.
2. The Firm has to rectify the problem within 24 Hrs.
3. The firm has to give the services of Software and Network related issue.
4. No hardware is covered under AMC.