

Association of State Road Transport Undertakings



Tender document for Hosting & Maintenance of ASRTU software

ASRTU Bhawan,
Plot No.4-A, PSP Block, Pocket- 14, Sector-8, Dwarka, New Delhi – 110077

Hosting & Maintenance of ASRTU softwares

1. INTRODUCTION

Association of State Road Transport Undertakings (ASRTU) represents Public Sector Bus Transport Organizations (STUs) in India for their common aims & objectives related to public bus transport system. Its member STUs own nearly 1.5 lakh buses and purchase spares worth about Rs.2500 crores a year. ASRTU also invites National Competitive Bids and concludes Rate Contracts (RCs) for automobile spares and accessories in common use with all the STUs.

AIM OF THE DOCUMENT

The purpose of this tender to call bid for Hosting & Maintenance of Software on cloud.

1.2 DOCUMENT ISSUING AUTHORITY

This Document is issued by the Association of State Road Transport Undertakings (ASRTU), intended to short-list a firm for providing above services. ASRTU's decision with regard to the short-listing of bidders on the basis of Technical parameter shall be final and the ASRTU reserves the right to reject any or all the bids without assigning any reason.

Name of officer	:	Executive Director
Name of Section	:	Association of State Road transport Undertaking.
Postal Address	:	ASRTU Bhawan, Plot No. 4-A, PSP Block, Pocket-14, Sector-8, Dwarka New Delhi-110077 (INDIA)
Telephone Number	:	011-43294294, 25361640, 25361641
Facsimile Number	:	011-43294242, 25361642
Last date of receipt of tender	:	
Email	:	asrtu@del2.vsnl.net.in
Website	:	http://www.asrtu.org

Selection Criteria

The firm has to submit bid in sealed envelopes in the Formats attached at Performa I

Space required for Hosting softwares

Project Background

ASRTU has decided to implement Cloud based ERP hosting solution for the subsequent ERP deployment endeavour for the entire organization covering various departments/functions.

1. SCOPE OF WORK

The brief scope of work is as under:

Cloud based ERP Hosting & Services for ERP Solution in ASRTU. ASRTU has different software like E-store, Rebate, Testing, Payroll and PF Trust which has been developed in JAVA / ORACLE /MySQL. Bidder to Provide 500 GB Cloud space on **online data center space** including **AMAZON / Microsoft/ MTNL space** data center for hosting all the software application with maintenance. The Bidder should provide maintenance for a period of 3 years from the date of Acceptance. The FMS period may, however, be extended by mutual consent.

General Information:

- a) The Tender DOCUMENTS can be seen in the ASRTU web site www.asrtu.org
- b) Tender initiation date is on **1-1-2018**. Last date for submission of tender documents is **on 20-1-2018 @ 04.00 p.m.**
- c) ASRTU reserves the right to cancel the tender document at anytime without assigning any reasons.
- d) **Any correspondence should be made in the name of the Executive Director, ASRTU, New Delhi.**
- e) **Any information related to above mentioned work is required, contact to Mr. Rajiv Ranjan Jha, DBA,ASRTU, Mobile -9873141160**

(Bidder's Profile)

Please furnish the particulars

S.No.	Particulars	
1.	Name of the Company	
2.	Registered Address with Phone, Fax & Email id	
3.	Contact person with Name, Designation, Mobile No. & email Id details.	
4.	Year of Incorporation	
5	Whether having ISO certificate, furnish copy	
6	Any other additional requirement related to the above mentioned project.	
7	Remarks if any	

The information mentioned herein above proforma is true and correct and we hereby undertake to accept all the obligations and responsibilities of Tender.

Place : Signature of authorized* Signatory with stamp

Date : Name of the authorized person of the Company

Designation:

Terms and Conditions

1. The firm has to maintain the Cloud space in respect of Backup / Downtown of the softwares etc.
2. The bidder should not be ineligible for any corrupt or fraudulent practices or any false or fraudulent declaration or statement to get the contract or should not be found indulging in unethical or unfair trade practices or black listed in any State in India or Central Government.
3. The payment shall be released after the satisfactory services of every month / Quarter.
4. The online data center space including AMAZON / Microsoft/ MTNL space should be in the name of Association of State Road Transport Undertakings.
5. The bidder has to maintain the secrecy and confidentiality of ASRTU data and don't share with anybody.
6. The bidder has to give the backup of data on weekly basis.
7. In case , the selected service provider is not giving the satisfactory services, ASRTU reserve the right to cancel the agreement with the selected bidder by giving 1 month notice period and in that case the bidder need to handover all the credential to ASRTU.
8. The bidder should have GST registration no.
9. The bidder should have experience of at least 2 years in providing the hosting & maintenance of software on cloud.
10. List of client along with work order if any should be provided along with the tender document.
11. Financial of the bidder (P & L account and balance sheet) of last 2 years should be provided along with the tender document.
12. The bidder should be capable of independently handle the hosting and maintenance of software on cloud.

Financial Quote

Performa-II

Sino	Product Description	Amount Per Month	GST
1	Cloud Space for 500GB online data center space including AMAZON / Microsoft / MTNL space (Java / mysql and oracle application)		
2	Hosting & Maintenance of Space for all the Softwares		
	Total (including GST Per month)		